

Set up email via Outlook

1. Go to Outlook and click on the icon for your account then click on the + to add an account
2. Tap Add Account
3. Enter the new email address email address (i.e. london@curvymail.co.uk) and continue,
4. Select IMAP then IMAP Direct (if prompted)
5. Enter password you have been sent
6. Enter your region name & Curvy Riders (i.e. London Curvy Riders) and leave the description blank and select the arrows / continue button
7. Select "Set Up / Complete"

Your device should then add the account to your Outlook accounts, if not

Slide the "Advanced Settings" option along to allow you to enter the following details :

Incoming Mail Server :

Host Name : `imap.hostinger.com`

Username : your-region-name@curvymail.co.uk (i.e. `london@curvymail.co.uk`)

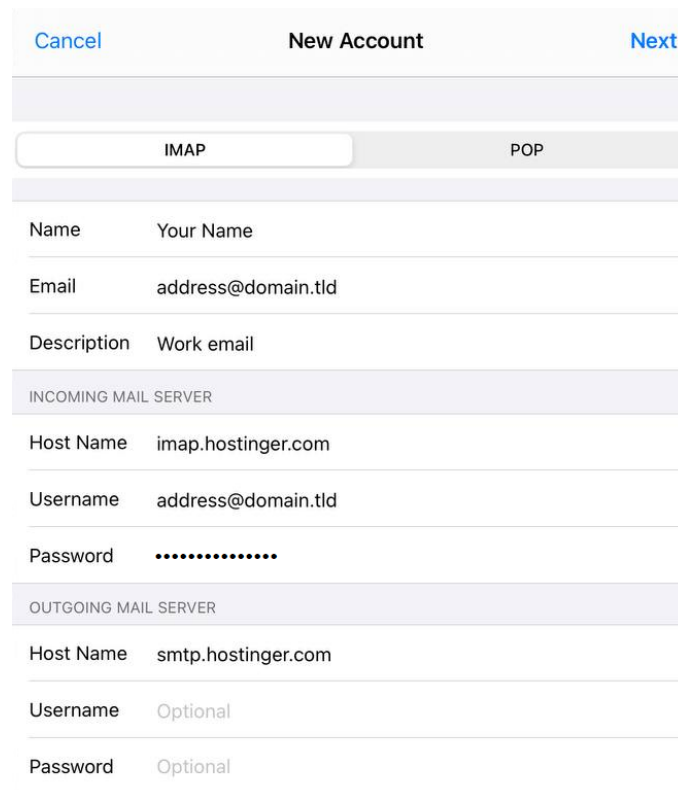
Password : the password you were sent

Outgoing Mail Server :

Host : `smtp.hostinger.com`

Username : your-region-name@curvymail.co.uk (i.e. `london@curvymail.co.uk`)

Password : the password you were sent



The screenshot shows the 'New Account' setup screen in Outlook. At the top, there are three buttons: 'Cancel', 'New Account', and 'Next'. Below these are two radio buttons for 'IMAP' (selected) and 'POP'. The form contains several input fields:

- Name: Your Name
- Email: address@domain.tld
- Description: Work email
- INCOMING MAIL SERVER
 - Host Name: imap.hostinger.com
 - Username: address@domain.tld
 - Password:
- OUTGOING MAIL SERVER
 - Host Name: smtp.hostinger.com
 - Username: Optional
 - Password: Optional

8. Tap Next. Mail will try to find the email settings and finish your account setup. If Mail finds your email settings, tap Done to complete your account setup.

If Mail can't find your email settings, then you need to enter them manually

1. Tap Next, then follow these steps:
2. Choose IMAP for your new account.
3. Enter the information for Incoming Mail Server and Outgoing Mail Server information as follows :

Incoming Mail Server :

Host Name : `imap.hostinger.com`

Username : your-region-name@curvymail.co.uk (i.e. london@curvymail.co.uk)

Password : the password you were sent

If you are asked for further settings use

Host : `imap.hostinger.com`

Encryption: SSL

Port: `993`

If this doesn't work please use :

Host Name : pop.hostinger.com

Encryption : SSL

Port : 993

Outgoing Mail Server :

Host : `smtp.hostinger.com`

Username : your-region-name@curvymail.co.uk (i.e. london@curvymail.co.uk)

Password : the password you were sent

If you are asked for further settings use

Encryption: SSL

Port : `465`

4. If your email settings are correct, tap Save to finish. If the email settings are incorrect, you'll be asked to edit them.

If you cannot access your emails in this way then you can always revert to using webmail (for example if you lose your phone) – please see Webmail support document.

If you experience any problems contact us on hq@curvymail.co.uk